## COUNTY OF LOS ANGELES



#### CLAIMS BOARD

500 WEST TEMPLE STREET
LOS ANGELES, CALIFORNIA 90012-2713

#### MEMBERS OF THE BOARD

John Naimo
Auditor-Controller
Steven E. NyBlom
Chief Executive Office
John F. Krattli
Office of the County Counsel

#### NOTICE OF MEETING

The County of Los Angeles Claims Board will hold its regular meeting on **Monday, January 4, 2010, at 9:30 a.m.**, in the Executive Conference Room, 648 Kenneth Hahn Hall of Administration, Los Angeles, California.

#### **AGENDA**

- 1. Call to Order.
- 2. Opportunity for members of the public to address the Claims Board on items of interest that are within the subject matter jurisdiction of the Claims Board.
- 3. Closed Session Conference with Legal Counsel Existing Litigation (Subdivision (a) of Government Code Section 54956.9).
  - a. <u>Joaquin F. v. Refugio Para Ninos Foster Family Agency, et al.</u> Los Angeles Superior Court Case No. PC 043 327

This lawsuit concerns allegations of abuse of a minor in foster care; settlement is recommended in the amount of \$35,000.

**See Supporting Documents** 

b. <u>Erik P. v. County of Los Angeles, et al.</u> Los Angeles Superior Court Case No. BC 400 273

This lawsuit concerns allegations that a minor in the custody of the Probation Department was sexually assaulted by another minor; settlement is recommended in the amount of \$93,000. (Continued from the December 7, 2009 and the December 21, 2009 meetings.)

**See Supporting Documents** 

Michael Jones v. County of Los Angeles
 Los Angeles Superior Court Case No. BC 386 849

This lawsuit concerns allegations that the Probation Department failed to accommodate an employee's disability; settlement is recommended in the amount of \$92,500. (Continued from December 7, 2009 meeting.)

d. Ruben Romero, et al. v. County of Los Angeles
Los Angeles Superior Court Case No. PC 043 490

This medical negligence/wrongful death lawsuit arises from treatment received by a patient while hospitalized at the Olive View Medical Center; settlement is recommended in the amount of \$382,500.

(Continued from the November 16, 2009 meeting.)

#### **See Supporting Documents**

e. <u>Milton Molina v. County of Los Angeles</u>
Los Angeles Superior Court Case No. BC 392 062

This lawsuit concerns allegations of sexual harassment and retaliation by Fire Department employees; settlement is recommended in the amount of \$150,000.

f. Mary Villegas v. County of Los Angeles
Los Angeles Superior Court Case No. BC 388 755

This lawsuit concerns allegations of sexual harassment by Fire Department employees; settlement is recommended in the amount of \$325,000.

- 4. Report of actions taken in Closed Session.
- 5. Claims Board Procedures.
- 6. Approval of the minutes for the December 21, 2009, regular meeting of the Claims Board.

**See Supporting Document** 

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- 7. Items not on the posted agenda, to be referred to staff or placed on the agenda for action at a further meeting of the Board, or matters requiring immediate action because of emergency situation or where the need to take immediate action came to the attention of the Board subsequent to the posting of the agenda.
- 8. Adjournment.

#### **CASE SUMMARY**

# **INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION**

CASE NAME

Joaquin F. v. Refugio Para Ninos

Foster Family Agency, et al.

CASE NUMBER

PC 043327

COURT

Los Angeles Superior Court

North Valley District - Chatsworth

DATE FILED

7/29/2008

**COUNTY DEPARTMENT** 

Department of Children and

Family Services

PROPOSED SETTLEMENT AMOUNT

\$ 35,000

ATTORNEY FOR PLAINTIFF

Michael L. Justice

Law Office of Michael L. Justice

(818) 593-6323

**COUNTY COUNSEL ATTORNEY** 

Lauren M. Black

Social Services Division

(213) 974-0695

NATURE OF CASE

Plaintiff alleges he suffered injury as a result of his placement by the

Department of Children and

Family Services.

PAID ATTORNEY FEES, TO DATE

\$ 89,429

PAID COSTS, TO DATE

\$ 1,875



# Summary Corrective Action Plan Department of Children and Family Services



The intent of this form is to assist departments in writing a corrective action plan summary for attachment to the settlement documents developed for the Board of Supervisors and/or the County of Los Angeles Claims Board. The summary should be a specific overview of the claims/lawsuits' identified root causes and corrective actions (status, time frame, and responsible party). This summary does not replace the Corrective Action Plan form. If there is a question related to confidentiality, please consult County Counsel.

Date of incident/event:	February 24, 2005 through April 25, 2007
Briefly provide a description of the incident/event:	Minor was placed in the home of a non-related caretaker who abused him. Minor never disclosed abuse. Disclosure came through interviews with a separate minor when that minor alleged abuse by the caretaker.

1. Briefly describe the root cause of the claim/lawsuit:

The root cause(s) of this claim/lawsuit is (are):

Staff violations of established policies that were adequate and appropriate.

 Briefly describe recommended corrective actions: (Include each corrective action, due date, responsible party, and any disciplinary actions if appropriate)

## Corrective actions to address root cause

The process non-conformance was referred to Performance Management for review and action. All appropriate personnel action will be taken pending civil service proceedings.

3.

departments: (If unsure, please contact the Chief Executive Office Risk Management Branch for	•			
Potentially has County-wide implications.				
Potentially has implications to other departments (i.e., all human services, all safety departments, or one or more other departments).				
Does not appear to have County-wide or other department implications.				
Signature: (Risk Management Coordinator)	Date:			
Jennifer Lopez, Risk Management Division Chief	11-17-09			
Signature (Department Head)	Date:			
Dush Rlochn_	11-24-09			
Patricia S. Ploehn, Director	1			

State if the corrective actions are applicable to only your department or other County

#### **CASE SUMMARY**

# **INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION**

CASE NAME Erik P. v. County of Los Angeles

CASE NUMBER BC 400273

COURT Los Angeles Superior Court

Central District

DATE FILED October 10, 2008

COUNTY DEPARTMENT Probation Department

PROPOSED SETTLEMENT AMOUNT \$ 93,000

ATTORNEY FOR PLAINTIFF Marc Hurd

Tiedt & Hurd

(951) 549-9400

COUNTY COUNSEL ATTORNEY Tom Guterres

Collins, Colllins, Muir & Stewart

(626) 243-1100

NATURE OF CASE

This is a case brought by Erik P.,

a minor, who alleges that he was sexually assaulted by another minor while at Eastlake Juvenile Hall. In his lawsuit, Erik P.

contends that Probation

Department employees should not

have housed him with his

assailant.

The Probation Department contends that it did not have any notice that the assault would occur

and that the incident was not preventable.

Due to the risks and uncertainties of litigation, and in light of the fact that a prevailing plaintiff in a federal civil rights lawsuit is entitled to an award of reasonable attorneys' fees, a full and final settlement of the case in the amount of \$93,000 is recommended.

PAID ATTORNEY FEES, TO DATE

\$ 33,297.50

PAID COSTS, TO DATE

\$ 620.62

#### REVISED

# **Summary Corrective Action Plan**



The intent of this form is to assist departments in writing a corrective action plan summary for attachment to the settlement documents developed for the Board of Supervisors and/or the County of Los Angeles Claims Board. The summary should be a specific overview of the claims/lawsuits' identified root causes and corrective actions (status, time frame, and responsible party). This summary does not replace the Corrective Action Plan form. If there is a question related to confidentiality, please consult County Counsel.

Date of incident/event:	
Date of incident/event	November 17, 2007 at approximately 2:07p.m.
Briefly provide a description of the incident/event:	Plaintiff is a 5'7", 180 lbs., Hispanic Male that was detained on November 17, 2007 for committing an alleged assault. Plaintiff was admitted into Central Juvenile Hall (CJH) at approximately 9:10a.m. Plaintiff was later medically admitted at 12:00p.m., and was assigned Unit "K/L" after his mental health assessment. Plaintiff was interviewed and oriented to the unit and was assigned to room 1 with a 5'6", 130 lbs., African-American Male. Staff conducted a hall check at approximately 2:07p.m., and noticed the plaintiff lying face down on his bunk with his pants and underwear down to his knees. The minor roommate was standing over the plaintiff with his shirt covering his genitals. Plaintiff initially noted that nothing happened between him and the other minor. At approximately 3:10p.m., plaintiff alleged that he had been sodomized. In October 2008, plaintiff filed a complaint alleging general negligence, violation of Civil Rights and violation of State Civil Rights.

Briefly describe the root cause of the claim/lawsuit:

#### **Root Cause Analysis:**

The initial incident stems from plaintiff's room assignment with a juvenile ward that allegedly violated facility rules prohibiting assaultive and sexual behavior. A root cause factor analysis was conducted including, but not limited to:

Exposure area relates to plaintiff being housed with and allegedly sexually assaulted
by a roommate that entered juvenile hall from camp with a temporary behavior chart
that did not reflect a history of sexual misconduct.

Based upon the outcome of the above-referenced root cause analysis the Department has determined root cause factors include:

- Insufficient information available in the temporary behavior record at the time staff was making the housing decision for a camp minor in juvenile hall.
- Minor's non-compliance with policy about assaultive and sexual behavior.

This matter is being settled as a prudent business decision to mitigate associated costs.

2. Briefly describe recommended corrective actions: (Include each corrective action, due date, responsible party, and any disciplinary actions if appropriate)

**ROOT-CAUSE Recommended Corrective Action:** 

Task #1 Name:	Probation Case Management System (PCMS) Development		
System Issue:	<ul><li>✓ Process/Procedure</li><li>✓ Personnel</li></ul>		
Responsible Person:	Fred Nazarbegian		
Task Description:	<ol> <li>The Department developed and implemented the Probation Case Management System (PCMS), which is a functional web-based application that contains various modules that handle numerous aspects of Probation's operations. PCMS enables staff to have easy access to and view information that includes, but is not limited to:         <ol> <li>One Juvenile system with the functionality from 11 systems</li> <li>Ability to see the complete record for each minor c. Availability of Intake information</li> <li>Availability of Detention information</li> <li>Ability view minor's history</li> <li>Ability to view minor's prior behavior g. Ability to view minor's assessments</li> </ol> </li> <li>This task completed April 2009 and is on-going.</li> </ol>		
Task #2 Name:	PCMS Training		
System Issue:	□ Process/Procedure     □ Personnel     □ Personnel		
Responsible Person:	Fred Nazarbegian		
Task Description:	<ol> <li>The Department developed and provided staff training on the use of PCMS. Upon completion of training and review of the training manual staff:         <ul> <li>a. Have an overview of PCMS</li> <li>b. Have a general knowledge of the web application</li> <li>c. Have general knowledge of the application features</li> <li>d. Have familiarity with criminal justice systems and concepts</li> <li>e. Have awareness of Probation processes and guidelines</li> </ul> </li> </ol>		

## REVISED -

County of Los Angeles Summary Corrective Action Plan

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	f. Have asked questions and retain the ability to receive support from the help desk	
	This task completed May 2009 and is on-going.	
Task #3 Name:	Bureau Policy Modification associated with PCMS	
System Issue:	☐ Process/Procedure/Personnel	
Responsible Person:	Larry Rubin	
Task Description:	<ol> <li>The Department will modify existing Detention Services Bureau policy associated with Classification, Housing and Double-Bunking to include the use of PCMS. Areas that will be modified relate to but are not limited to:         <ol> <li>Areas of PCMS that must be viewed to make housing decisions.</li> </ol> </li> <li>This task will be completed by September 30, 2010.</li> </ol>	
3. State if the correcti	ive actions are applicable to only your department or other County departments: ct the Chief Executive Office Risk Management Branch for assistance)	
Potentially ha	as County-wide implications.	
Potentially has implications to other departments (i.e., all human services, all safety departments, or one or more other departments).		
Does not app	Does not appear to have County-wide or other department implications.	

Signature: (RISK Management Coordinator)	Date: 12 - 29 - 89
Signature: (Department Head)  Part B Daylo	Date: / 2 – 1. 7 – 09

Document version: 2.0 (October 2007)

### CASE SUMMARY

# INFORMATION ON PROPOSED SETTLEMENT OF LITIGATION

CASE NAME

Ruben Romero, et al. v. County of

Los Angeles

**CASE NUMBER** 

PC 043490

COURT

Los Angeles Superior Court

Northeast District

DATE FILED

September 18, 2008

**COUNTY DEPARTMENT** 

Department of Health Services

PROPOSED SETTLEMENT AMOUNT

\$

382,500

ATTORNEY FOR PLAINTIFF

George Royce, Esq.

COUNTY COUNSEL ATTORNEY

Narbeh Bagdasarian

NATURE OF CASE

On October 8, 2007,
Maria Irazabal, was admitted to
Olive View Medical Center
complaining of right upper
abdominal pain with nausea and
vomiting. An ultrasound was
performed and the patient was
diagnosed with multiple gallstones
and inflammation of the
gallbladder. Ms. Irazabal
underwent laparoscopic
cholecystectomy procedure, which

cholecystectomy procedure, which proved to be difficult and

complicated.

On October 17, 2007, Ms. Irazabal was re-admitted to Olive View Medical Center. Another diagnostic procedure was

performed and the patient was suspected of having a tear in her small intestine.

As the patient's condition deteriorated, various medical consultations were requested and the patient was then re-operated on. She was taken to the ICU following surgery and was noted to have multiple organ failure. Despite the resuscitative efforts, she died on October 23, 2007.

Ms. Irazabal's surviving family filed a wrongful death action against the County of Los Angeles, alleging that the staff at Olive View Medical Center negligently treated Maria Irazabal.

The County proposes to settle this case in the amount of \$382,500.

PAID ATTORNEY FEES, TO DATE

\$ 35,090.50

PAID COSTS, TO DATE

\$ 7,647.79

# **REVISED**

# **Summary Corrective Action Plan**

Date of incident/event:	October 17, 2007	CALIFORNIA		
Briefly provide a description of the incident/event:	On October 8, 2007, Maria Irazabal was admitted to Olive View/UCLA Medical Center complaining of right upper abdominal pain with nausea and vomiting. An ultrasound was performed and Ms. Irazabal was diagnosed with multiple gallstones and inflammation of the gallbladder. Ms. Irazabal underwent a laparoscopic cholecystectomy procedure, which was difficult and complicated. On October 17, 2007, Ms Irazabal was re-admitted to the hospital and underwent another procedure at which time it was suspected that she may have a perforation in the small intestine. As her condition deteriorated, various medical consultants were requested and Ms. Irazabal was taken back to surgery. Following surgery she was taken to the ICU and was noted to have multiple system organ failure. Despite resuscitative efforts, she died on October 23, 2007.			
1. Briefly desc	cribe the root cause of the claim/lawsuit:			
Misinter	pretation of a diagnostic study resulting in a delay in surgery			
Briefly desc (Include ea	cribe recommended corrective actions: ch corrective action, due date, responsible party, and any discip	olinary actions if appropriate)		
	Appropriate personnel corrective actions were done Resident supervision was monitored system-wide			
(If unsure, p	corrective actions are applicable to only your department or otholease contact the Chief Executive Office Risk Management Brailely has County-wide implications.	ner County departments: anch for assistance)		
Potenti or one o	ally has implications to other departments (i.e., all human service r more other departments).			
	ot appear to have County-wide or other department implications			
KIY	Management Coordinator)  MUNTULL	Date: 12/23/09		
7	m Chief Medical Officer)  - Aplaum	Date: 12/23/09		
Signature: (Interi	m Director)	Date:		
	Jam L harage	32 27 m/16		

# COUNTY OF LOS ANGELES CLAIMS BOARD

# MINUTES OF REGULAR MEETING

December 21, 2009

1. Call to Order.

This regular meeting of the County of Los Angeles Claims Board was called to order at 9:32 a.m. The meeting was held in the Executive Conference Room, 648 Kenneth Hahn Hall of Administration, Los Angeles, California.

Claims Board Members present at the meeting were: John Naimo, Steven NyBlom, and John F. Krattli.

Other persons in attendance at the meeting were: Office of the County Counsel: Mary Wickham, Andrea Ross, Millicent Rolon, Steve Morris, Vicki Kozikoujekian, Warren Wellen, Rosa Linda Cruz, Karen Lichtenberg, Narbeh Bagdasarian, Ed Beveniste, and Rich Mason; Office of Affirmative Action: David Kim; Department of Mental Health: Zoe Tractenberg; Department of Public Social Services: Sharon Fisher; Office of Public Safety: Janice Griffin; Fire Department: Michael Kranther; Department of Public Works: Michael Hays, Keith Lehto, and Paul Maselbas; Probation Department: Tracy Jordan-Johnson; Department of Health Services: Dr. Robert Splawn, Dr. William Loos, Kim McKenzie; Outside Counsel: Nohemi G. Ferguson, George Peterson, Sigalit Noureal, and Diana Ratcliff.

2. Opportunity for members of the public to address the Claims Board on items of interest within the subject matter jurisdiction of the Claims Board.

No members of the public addressed the Claims Board.

3. Closed Session – Conference with Legal Counsel – Existing Litigation (Subdivision (a) of Government Code Section 54956.9).

At 9:35 a.m., the Chairperson adjourned the meeting into Closed Session to discuss the items listed as 4(a) through 4(j) below.

Report of actions taken in Closed Session.

At 2:40 p.m., the Claims Board reconvened in open session and reported the actions taken in Closed Session as follows:

a. <u>Pamela Starks v. County of Los Angeles</u>
Los Angeles Superior Court Case No. BC 393 596

This lawsuit concerns allegations that an employee of the Department of Public Social Services was sexually harassed by a fellow employee.

The Claims Board approved settlement of this matter in the amount of \$35,000.

The vote of the Claims Board was unanimous with all members being present.

b. Rebecca L. v. Los Angeles Unified School District and the Los Angeles County Department of Mental Health Case No. N2009060018

This matter concerns allegations of deprivation of educational rights and mental health services by the Los Angeles County Department of Mental Health.

The Claims Board approved settlement of this matter in the amount of \$39,174.01.

The vote of the Claims Board was unanimous with all members being present.

c. <u>Talli W. v. Los Angeles Unified School District and the Los Angeles County Department of Mental Health</u>
Case No. N2009081106

This matter concerns allegations of deprivation of educational rights and mental health services by the Los Angeles County Department of Mental Health.

The Claims Board approved settlement of this matter in the amount of \$44,849.49.

The vote of the Claims Board was unanimous with all members being present.

d. <u>Erik P. v. County of Los Angeles, et al.</u>
 Los Angeles Superior Court Case No. BC 400 273

This lawsuit concerns allegations that a minor in the custody of the Probation Department was sexually assaulted by another minor; settlement is recommended in the amount of \$93,000. (Continued from the December 7, 2009 meeting.)

The Claims Board continued this matter.

The vote of the Claims Board was unanimous with all members being present.

e. <u>Ericka Lauderdale v. County of Los Angeles</u> Los Angeles Superior Court Case No. VC 051 914

This lawsuit concerns allegations that the Probation Department failed to engage in an interactive process or provide reasonable accommodation for an employee with disabilities; settlement is recommended in the amount of \$125,000.

The Claims Board continued this matter.

The vote of the Claims Board was unanimous with all members being present.

f. Mark Warr and Roberto Fidani v. County of Los Angeles
Los Angeles Superior Court Case No. BC 392 267

This lawsuit concerns allegations of retaliation by two employees of the Fire Department. (Continued from the November 16, 2009 meeting.)

The Claims Board approved settlement of this matter in the amount of \$98,415.46.

The vote of the Claims Board was unanimous with all members being present.

g. Gloria Guadron, et al. v. County of Los Angeles, et al. Los Angeles Superior Court Case No. TC 057 743

This lawsuit arises from injuries sustained in a vehicle accident involving an employee of the Fire Department.

The Claims Board approved settlement of this matter in the amount of \$21,000.

The vote of the Claims Board was unanimous with all members being present.

Gary Houston v. County of Los Angeles
 Los Angeles Superior Court Case No. BC 249 765

This lawsuit concerns a sewer overflow and the sewer maintenance services provided by the Consolidated Sewer Maintenance District.

The Claims Board approved settlement of this matter in the amount of \$100,000.

The vote of the Claims Board was unanimous with all members being present.

i. Alameda Corridor Transportation Authority v. County of Los Angeles
 Los Angeles Superior Court Case No. BC 389 904

This lawsuit concerns allegations that the Department of Public Works breached a contract when the Department did not accept ownership and maintenance of a storm drain.

The Claims Board recommended to the Board of Supervisors the settlement of this matter in the amount of \$160,000.

The vote of the Claims Board was unanimous with all members being present.

Jaelyn Mancinas and Claudia Chavez v. County of Los Angeles
 Los Angeles Superior Court Case No. PC 044 264

This medical negligence lawsuit arises from treatment received by a patient and her mother at the Olive View Medical Center. (Continued from the November 9, 2009 and the November 16, 2009 meetings.)

The Claims Board recommended to the Board of Supervisors the settlement of this matter in the amount of \$5,920,488 plus the assumption of the Medi-Cal lien in the amount of \$80,139.

The vote of the Claims Board was unanimous with all members being present.

5. Approval of the minutes for the December 7, 2009 meeting of the Claims Board.

The minutes for the December 7, 2009 meeting of the Claims Board were approved.

The vote of the Claims Board was unanimous with all members being present.

6. Items not on the posted agenda, to be referred to staff or placed on the agenda for action at a further meeting of the Board, or matters requiring immediate action because of emergency situation or where the need to take immediate action came to the attention of the Board subsequent to the posting of the agenda.

No such matters were discussed.

7. Adjournment.

The meeting was adjourned at 2:45 p.m.

COUNTY OF LOS ANGELES CLAIMS BOARD

Rénee F. Mendoza